

# CUSTOMER PROBLEM ANALYSIS CHECK

## ENGINE IMMOBILISER SYSTEM Check Sheet

 Inspector's :  
 Name \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought in	/ /	Odometer Reading	km miles

Date Problem First Occurred		/ /
Frequency Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Intermittent (    times a day) <input type="checkbox"/> Only once
Weather Conditions When Problem Occurred	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °C (    °F))

Symptoms	<input type="checkbox"/> Immobiliser is not set. <input type="checkbox"/> (Engine starts with key codes other than the registered key code.)
	<input type="checkbox"/> Engine does not start.

DTC Check	1st Time	<input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code    )
	2nd Time	<input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code    )